



PESTATERMITE CC



PEST CONTROL – TERMITE & WEED CONTROL SPECIALISTS

CENTRAL BOOKINGS – ALL HOURS AND ALL AREAS

NATIONAL NUMBERS – 086 100 0893 / 0825745455 / 0825767314 / FAX: (012) 329-3620

<u>GAUTENG</u>	<u>PRETORIA</u>	<u>VAAL</u>	<u>LIMPOPO</u>	<u>NELSPRUIT</u>	<u>N/WEST PROV.</u>	<u>E.RAND</u>
(011)	(012)	(016)	(015)	(013)	(018)	(082)
477-8445	329-3617/20	421-1002	293-2970	755-5076	381-1390	576-7314

HEAD OFFICE: PO BOX 17066, LYTTTELTON, 0140 **E-MAIL:** pestacon@mweb.co.za **TEL:** (012) 664-3098 **FAX:** (012) 664-8237

WE SERVICE ALL HOURS ANYWHERE IN AFRICA

PRIVACY POLICY

THIS STATEMENT SETS OUT THE POLICY OF PESTATERMITE CC IN CONNECTION WITH THE COLLECTION AND USE OF YOUR PERSONAL DATA THROUGH OUR WEBSITE AND ANY OTHER MEANS.

1- General statement of Principle

- 1.1. This Policy applies to the use of Personal information collected & used by Pestatermite cc
- 1.2. Personal information will include but not be limited to any information identifiable to any person, that persons name, health, business, addresses & telephone numbers
- 1.3 Should you have any queries relating to this policy you can contact the Pestatermite CC Information officer on Pestacon@mweb.co.za

2- Information collected

- 2.1. Customer files & records, which include records containing information supplied to Pestatermite CC via our website or Via Telephone, which has been voluntarily been supplied to Pestatermite CC by the Client or potential Client.
- 2.2. Other Records including records of Business, Suppliers, Financial information & operational Files.

3- Purpose of Holding your personal information

- 3.1. Customer files & records are kept for the purpose of facilitating the provision of information to you about Pestatermite, including Promotions, Products & Services being offered to clients.
- 3.2. Record keeping for the purpose of warranty & user warranty expiration dates.

4- How we collect your data

- 4.1. while browsing an internet site, collection of data without a user's express consent will occur. We confirm that our website:
 - 4.1.1. Does not use IP address to collect information, however the IP addresses are stored in navigation information.
 - 4.1.2. use navigation data as aggregate data for statistical Purposes only
- 4.2. Pestatermite applies the following policy to the active collection of Personal information:
 - 4.2.1. E-mail: Data received by e-mails sent to the website are used to reply to requests in those e-mails and are then stored for statistical purposes only.
 - 4.2.2. Data Received upon completing Connect with us / contact us forms including Names, Surnames, Cellphone numbers & email addresses be use for the intended purpose only, for contacting the Client for quote relating reasons & will only be store for Statistical Purposes only.

5- How we use your Personal information:

- 5.1. User personal information supplied to us via any platform will always only be use for marketing, Quote or Tender Related activities as per request of the User
- 5.2. To provide, upon prior consent, the user information regarding Pestatermite CC promotions and/or Specials that will have relevance to the User
- 5.3. Verify User identity
- 5.4. Confirm payment details with Banks or credit card companies.
- 5.5. Liaise with Government and regulatory authorities as required by law
- 5.6. protect the rights of Pestatermite cc or other third parties in connection with Terms and conditions relating to services rendered, marketing or quoting Purposes or conduct any other activities as required by law.

6- Who can Disclose User Personal Data:

- Your personal information may be disclosed by Pestatermite to:
- 6.1. professional service provider to Pestatermite such as legal advisers, financial advisers and other professionals.
 - 6.2. Government and regulatory authorities as required by law; and
 - 6.3. other persons who are under a duty of confidentiality to Pestatermite, or to lawful successors.



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7- Access to your personal information:

7.1. You have a number of rights in relation to the information that we hold about you. These rights include:

7.1.1. the right to access information we hold about you and to obtain information about how we process it;

7.1.2. the right to withdraw your consent to our processing of your information, which you can do at any given time.

7.1.3. the right to request us to rectify incorrect information

7.1.4. in some circumstances, the right to request that we erase your information. We may continue to retain your information if we're entitled or required to retain it.

8. Children's Policy:

Our sites are not directed to children under the age of eighteen and we do not knowingly collect any personal information from children.

10. Disclaimer:

By accepting this Privacy policy, the User Acknowledges that although the information obtained through Pestatermite are for information, Marketing, financial and Governing law Purposes. The use of our website shall be governed by and constructed in accordance with Laws of South Africa. The user irrevocable submit to the exclusive jurisdiction of the Courts of South Africa and waive any objection to any legal action or proceedings in such a court on the grounds that the proceedings have been brought in an inconvenience forum or any other grounds whatsoever.